

Our New Membership Card - SmartClubCard

We are progressing with our new SmartClubSolutions membership system and your new club cards are available for collection at the club from the office or bar or, if you prefer, they can be sent to you by post. Should you wish your card(s) to be sent by post please let Melinda know by email at office@royaldart.co.uk

This change is part of the upgrade being carried out to the membership system, door entry, website and events booking procedure. The new system is Cloud based via SmartClubCloud and you will be shortly receiving two emails, the first will inform you of your username which will be your name and membership number eg joe.bloggs.123

Royal Dart Yacht
Club

Hi Joe,
A Smart Club Cloud account has been created
for you.

The Smart Club Cloud is a quick and easy way for you to manage your club account online. To complete your registration please sign in using your temporary password which you will receive in a second email.

This is the first of two emails you will receive from us and contains your Smart Club Cloud username.

Username: joe.bloggs.123

The second email will provide a temporary password and a yellow button "Complete Registration Now", either make a note of, or copy, the temporary password and click on the complete registration now button.

Royal Dart Yacht
Club

Hi Joe,

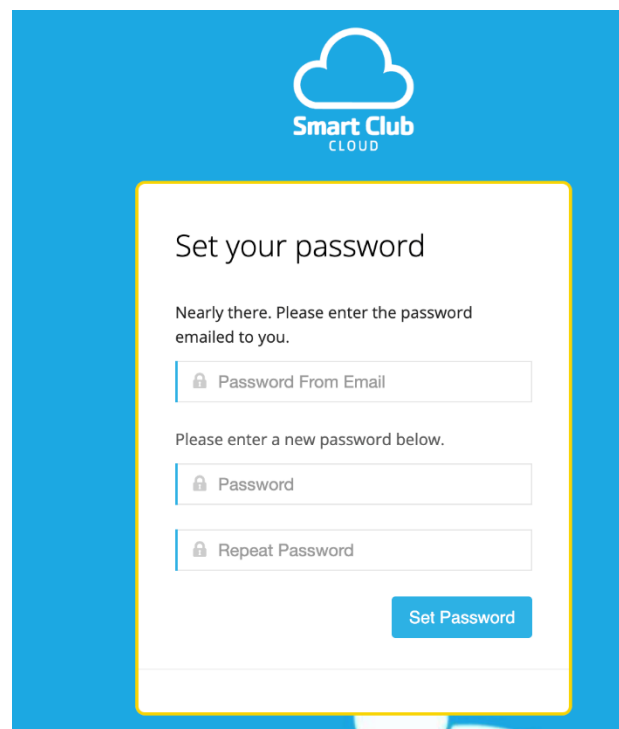
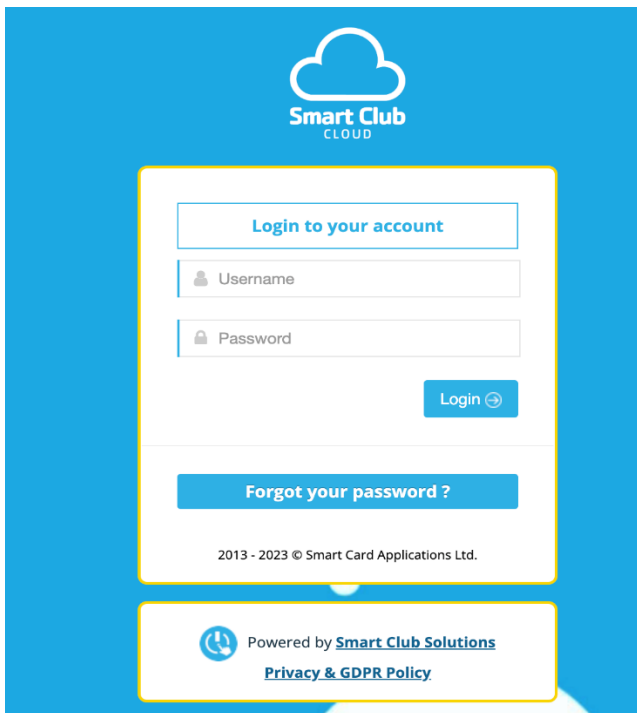
This is the second of two emails you will have received from us and contains your temporary password for the Smart Club Cloud.

In order to keep your account safe and secure you will be asked to change your password on your first login to the system. To complete your registration please click on the button below and log in using the details that have been emailed to you.

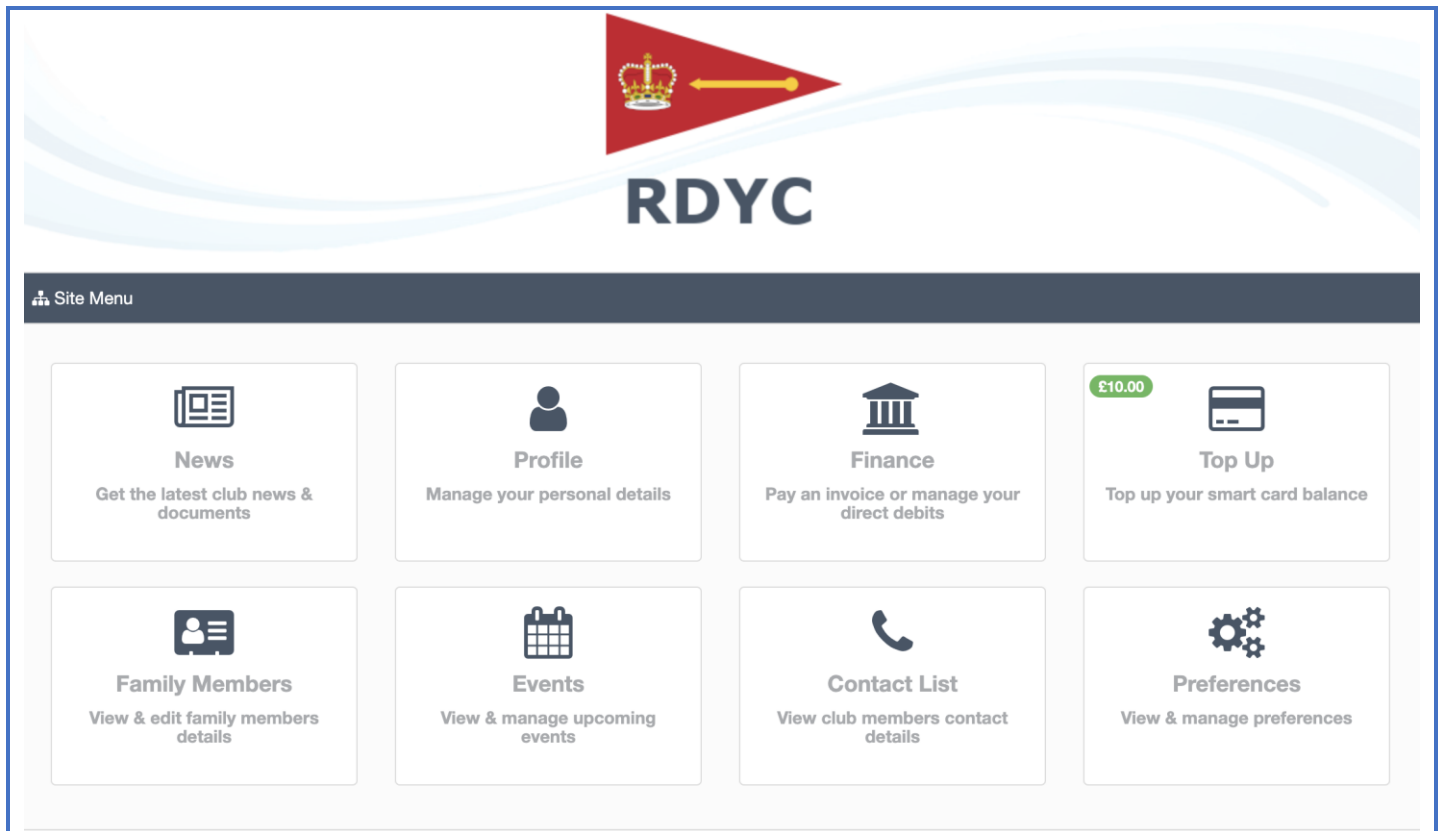
**Temporary Password:
CnuiElhukm**

Complete Registration Now

This will take you to the Smart Club Cloud “Login to your account” screen. Enter your username and temporary password, this will then take you to second screen titled “Set Your Password” where you enter the temporary password once again and then change your password as you wish.



You will then enter the site and see the dashboard as below



News :

This is where club news and other member only information will be kept. There will be a small red disc, with a number in it identifying the number of new news items, alerting you to the fact that there is a new news item(s)

Profile:

Here you will see your details as transferred over from Sheep including Special Interest Group (SIG) information under the "Teams" header of the left hand side of the page. Please let us know if you would like any changes by email at admin@royaldart.co.uk The default date of birth is 01/01/1950, if you would like this changed please use the "Request DOB change" button – this will send your request to admin who will action it. The reason we request Date of Birth is to ensure members who joined in our age sensitive categories, for example 18-21 yrs old and 22-29 yrs old, are charged correctly and identified when they move into the next membership category.

Finance:

Pay an invoice and manage direct debits – more information on this to follow

Top Up:

You can top up your SmartClubCard and pay at the bar for food and drink without using your credit card. You can also pay for food and drink with your credit card but you will need your membership card to receive your member discount. As a family head you can also top up other family members SmartClubCard.

Family members:

This is where the family head can see other family members. The family heads are as transferred from sheep. As Head of Family, you can edit details and book on behalf of other family members. Other family members will just see their own details. As a family head you can also top up other family members SmartClubCard.

Please note that on this initial release we have not issued cards for children of family members, if you would like cards for your children please let us know on admin@royaldart.co.uk

Events:

All events will be listed here and you can book and pay for tickets with payment by a credit or debit card. To Book an event click on the "add to basket" button and it will update the "shopping cart" button on top right of the page, click on this button and it will take you to the next page where you can increase the quantity of tickets required and then through to payment. You will receive confirmation and invoice emails for these bookings, the club also receives notification of your booking. There may be some special offer events where we limit the quantity to one per member so if you have a Family or Joint membership you will both need to order separately. Please note that money on your SmartClubCard is just used at the bar to buy food and drink.

Contact List:

Here you will see the phone and email details of members who are willing to share them. This function is set in your Profile in the box "Add my contact details to the clubs public contact list?" – the default is no but you can select yes in the drop down box.

Preferences:

Club Comms – this is where you can select whether to receive club communications from your Special Interest Groups such as Boys in Boats, Ladies Afloat etc.

Club Policies – Constitution, Regulations, GC Minutes, Accounts etc will be kept here, if there is a new document uploaded you will be asked to acknowledge it by a tick box when you next login to your account.

Access to the Club:

The new cards will operate the main door by a card proximity reader positioned to the right of the door. We will continue to use the existing swipe club cards system until the new cards are issued and we will confirm when we are making the change over. The anticipated changeover day is Monday July 24th. After the change over your existing club cards will not be needed, please note that they will not work with the new proximity switch.

Member Discount:

The new club card will be required for you to obtain your members discount on food and drink. The card also has the ability for you to charge it, i.e. put money on it, so that you can pay for food and drink at the bar without using a credit card should you so wish. You can also pay by credit card as now but you will need your membership card to receive the members discount

Booking Events: The events on SmartClubCloud will reflect those on our website and you can go directly to your account and see what events are on and book accordingly. We will be putting hyperlinks on the website events which will take you to the login for SmartClubCloud where you can access your account and book events. You do not need your membership card to book events and you will be able to book events as soon as you have set your account up. If you are the family head you will see "Select Member" in the member box with a drop down arrow which will show you and other family members, this feature allows you to book events for other family members if needed. Select yourself and the available events will be shown. Clicking on the blue "members attending" will show you who else is booked in -this feature is an option and we can turn it off if members so wish. To book click the "add to cart" button – this takes you through to quantity required and payment. You will then receive confirmation and payment emails. There may be some special offer events where we limit the quantity to one per member so if you have a Family or Joint membership you will both need to order separately.

Note – Current events are loaded onto the site plus some special introductory drink offers to help you become familiar with using the system. Please check the news section when you login.

The screenshot displays the SmartClubCloud events booking interface. At the top, there are navigation tabs for 'Events' and 'My Events', and a 'Shopping Cart (0)' button. Below the navigation, there are dropdown menus for 'Member' (Peter Boote) and 'Event Type' (All). The main content area is a grid of event cards, each with the following information:

- Crew Supper** (2 Course Meal): £17.00, Date: 19/07/2023, Time: 18:30, Spaces Remaining: 40, Members Attending: 0.
- Crew Supper** (2 Course Meal): £17.00, Date: 26/07/2023, Time: 18:30, Spaces Remaining: 40, Members Attending: 0.
- Crew Supper** (2 Course Meal): £17.00, Date: 02/08/2023, Time: 18:30, Spaces Remaining: 40, Members Attending: 0.
- Wimbledon Tea For Two** (Women's Final): £25.00, Date: 15/07/2023, Time: 15:00, Spaces Remaining: 40, Members Attending: 0.
- Wimbledon Tea For Two** (Men's Final): £25.00, Date: 16/07/2023, Time: 15:00, Spaces Remaining: 40, Members Attending: 0.
- Terrace BBQ** (By the Sea Theme): £17.50, Date: 14/07/2023, Time: 19:00, Spaces Remaining: 40, Members Attending: 0.
- Terrace BBQ** (Greek Theme): £17.50, Date: 21/07/2023, Time: 19:00, Spaces Remaining: 40, Members Attending: 0.
- Terrace BBQ** (Ottolenghi Theme): £17.50, Date: 28/07/2023, Time: 19:00, Spaces Remaining: 40, Members Attending: 0.

Each event card includes an 'Add To Cart' button at the bottom.

We hope this introduction enables you to start using your SmartClubCard. Other features are available which will be explained in further communications.